Oregon Medical Group Non-Discrimination Notice



DISCRIMINATION IS AGAINST THE LAW

Oregon Medical Group complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation, or gender identity. Oregon Medical Group does not exclude people or treat them differently because of race, color, national origin, age, disability, sex, sexual orientation, or gender identity.

Oregon Medical Group:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact:

Oregon Medical Group ATTN: Director of Education, Quality and Patient Safety, P.O. Box 1648, Eugene, OR 97440 Phone: (541) 687-4900, fax: (541) 687-4904; Email: patientsupport@oregonmed.net.

If you believe that Oregon Medical Group has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, sex, sexual orientation or gender identity you can file a grievance with:

Oregon Medical Group Compliance Officer, Oregon Medical Group ATTN: Compliance Officer P.O. Box 1648, Eugene, OR 97440 Phone: (541) 687-4900; fax: (541) 687-4904 Email: patientsupport@oregonmed.net

Please indicate you wish to file a civil rights grievance. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance the Oregon Medical Group Compliance and Privacy Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <u>https://ocrportal.</u> <u>hhs.gov/ocr/portal/lobby.jsf</u>, or by mail or phone at:

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U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

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	Limited English Proficiency Language Assistance of Services
English	Attention: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-368-1019 and TTY 1-800-537-7697.
Spanish	ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-368-1019 (TTY: 1-800-537-7697).
Vietnamese	CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-368-1019 (TTY: 1-800-537-7697).
Chinese	注意:如果您使用繁體中文,您可以免費獲得語言援助服務。 請致電 1-800-368-1019 (TTY: 1-800-537-7697).
Russian	ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-368-1019 (телетайп: 1-800-537-7697).
Korean	주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-368-1019 (TTY: 1-800-537-7697) 번으로 전화해 주십시오.
Ukrainian	УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-800-368-1019 (телетайп: 1-800-537-7697).
Japanese	注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-800-368-1019 (TTY: 1-800-537-7697)まで、お電話にてご連絡ください.
Arabic	ناجملاب كىل رفاوتت ةي غللا قدعاسملا تامدخ ناف ،ةغللا ركذا شدحتت تنك اذا : فظوحلم. (1019-368-1089 :مكبلاو مصلا فتاه مقر) 7697-537-800 مقرب لصتا
Romanian	ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvis- tică, gratuit. Sunați la 1-800-368-1019 (TTY: 1-800-537-7697).
Mon-Khmer, Cambodian	សូមេមេ្តតចប់រមមណៈ៌៖្របស់ិនៈេបើអនកនទិយយភមន-ែខមរ ឬក់ខេមរ េនះ ជំនួយាំផ នកភនទឹងមនផ្គតល់ជូនដល់េកអនកៈេយឥត គទិតថៃ្លា ទូរសពទទេទលេខ 1-800-275-25831
Cushite	XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfalti- idhaan ala, ni argama.
German	ACHTUNG: Wenn SIe Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdien- stleistungen zur Verfugung. Rufnummer: 1-800-368-1019 (TTY: 1-800-537-7697)
Persian	امش ى ارب ن الحي ار ت روصب ى ن اب ز ت ال ي هست ، دي ن ک ى م و گ ت ف گ ى س ر اف ن اب ز مب ر گ ا : ه جوت (TTY: 711) 1-888-858-1 س امت گب ي ري د . اب . د ش اب ى م م ار ف
French	ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-368-1019 (ATS: 1-800-537-7697).
Thai	เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-888-858-2150 (TTY: 711)